

Joan Pagliuso
115 Post Road
Westerly, RI 02891

Dear Mr. Jolicoeur,

Thank you for coming out to clean my furnace. Your immediate response and professionalism during your visit was appreciated. Your workmanship stands behind work with warranty. I had called on another occasion to adjust the water temperature and you responded immediately on that service call as well! When it's the middle of winter and the furnace is not working properly this type of service is important. In addition, I felt your service fees were fair and honest.

Thank you for all your help!

Sincerely,



Joan Pagliuso