

May 15, 2011

Brian Jolicoeur-

I would like to take the time to thank you for your outstanding services. In the last few years that we have been with you we have been very satisfied. You have always been very dependable, on time, and as I recall in several instances when I called with furnace trouble you were willing to come out after a current job you were on even though it was an unscheduled visit. You have also always been able to work with our crazy schedules. We are very satisfied with the work you have done, and the prices you have charged for your services which are very competitive. You have always been honest and up front with what needed to be done and how much it would cost. We have always found you to be very polite, and friendly.

Thank you very much-

Lisa Royea and Christopher Torelli