

October 14, 2010

All-Temp Climate Control
8 Tanglewood Drive
Gales Ferry, CT 06335

Dear Mr. Jolicoeur,

Thanks so much for coming out to discuss the potential of installing a new boiler in my home.

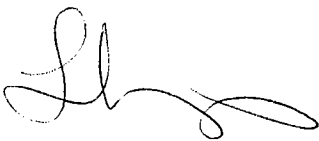
In particular, I appreciate your assessment that my older boiler was solidly built and your suggestion to install another piece of equipment which increased the efficiency of my 1945 boiler to 86!!!!

This suggestion not only saved me the thousands that it would have cost for a new boiler, but will save me money during the winter despite rising oil prices.

Being a single homeowner, this savings is important.

Also, being someone who is unfamiliar with the latest options in the heating world, it was terrific to have someone who wasn't just willing to take advantage to make a quick easy sale.

All the best,

A handwritten signature in black ink, appearing to read 'Lori Siciliano', with a stylized flourish at the end.

Lori Siciliano
Westerly RI